



## Administration and Landline Call Charges for Outside of free minute plans (-40% BT Plan)

### Administration Charges

LPC	Late Payment Charge	£10.00
RDDC	Returned Direct Debit Charge	£25.00
CDDC	Cancelled Direct Debit Charge	£15.00
MECOC	Midlands Engineer Call Out	£25.00
OECCOC	Openreach Engineer Charge	£145.00
RRC	Replacement Router Charge (after 12 months)	£49.99
OSC	Openreach Service Cease	£35.00
LLUC	LLU Cease Charge	£30.00

### Call Charges outside of Calling Plans

#### UK- Mobile and International

a 9p connection applies to UK Calls and a 13p connection applies to all other calls

CityCode	Destination	Pence Per Minute
	UK Calls	£0.06
LOC	UK Local Special Services	£0.09
FM8	UK Mobile BT Fusion	£0.23
FM16	UK Mobile Cable and Wireless	£0.23
FM6	UK Mobile Hutchison 3G	£0.15
FM1	UK Mobile O2	£0.15
FM7	UK Mobile Opal	£0.23
FM4	UK Mobile Orange	£0.15
FM2	UK Mobile Other	£0.47
FM3	UK Mobile T Mobile	£0.15
FM11	UK Mobile Virtual 1	£0.70
FM12	UK Mobile Virtual 2	£0.23
FM5	UK Mobile Vodafone	£0.15
FM10	UK Mobile Voice and Data	£1.07
NAT	UK National Special Services	£0.06

a 9p connection applies to UK Calls and a 13p connection applies to all other calls

CityCode	Destination	Pence Per Minute	
		BT Rates	40 % Off
	Afghanistan	£3.00	£1.80
	Albania	£1.35	£0.81
	Algeria	£1.35	£0.81
	American Samoa	£0.00	£0.00
	Andorra	£1.35	£0.81
	Angola	£3.00	£1.80
	Anguilla	£1.80	£1.08
	Antarctic	£3.00	£1.80
	Antigua & Barbuda	£1.80	£1.08
	Argentina	£2.50	£1.50
	Armenia	£2.10	£1.26
	Aruba	£2.10	£1.26
	Ascension Island	£3.00	£1.80
	Australia	£1.20	£0.72
	Austria	£0.65	£0.39
	Azerbaijan	£2.10	£1.26
	Bahamas	£1.80	£1.08
	Bahrain	£2.10	£1.26
	Bangladesh	£1.35	£0.81
	Barbados	£1.80	£1.08
	Belarus	£2.10	£1.26
	Belgium	£0.65	£0.39
	Belize	£3.00	£1.80
	Benin	£3.00	£1.80
	Bermuda	£1.80	£1.08
	Bhutan	£3.00	£1.80
	Bolivia	£3.00	£1.80
	Bosnia Herzegovina	£3.00	£1.80
	Botswana	£2.50	£1.50
	Brazil	£2.50	£1.50
	British Virgin Islands	£1.80	£1.08
	Brunei	£2.50	£1.50
	Bulgaria	£2.50	£1.50
	Burkina Faso	£3.00	£1.80
	Burundi	£3.00	£1.80
	Cambodia	£3.00	£1.80
	Cameroon	£2.50	£1.50
	Canada	£0.60	£0.36
	Cape Verde Islands	£3.00	£1.80

	Cayman Islands	£1.80	£1.08
	Central African Republic	£3.00	£1.80
	Chad	£3.00	£1.80
	Chile	£2.50	£1.50
	China	£2.10	£1.26
	Colombia	£3.00	£1.80
	Comoros	£3.00	£1.80
	Congo	£3.00	£1.80
	Congo Democratic Republic	£3.00	£1.80
PRM	Congo Democratic Republic (Premium)		£0.00
	Cook Islands	£3.00	£1.80
	Costa Rica	£2.50	£1.50
	Croatia	£1.35	£0.81
	Cuba	£3.00	£1.80
	Cyprus	£1.35	£0.81
	Czech Republic	£0.85	£0.51
	Denmark	£0.65	£0.39
	Diego Garcia	£3.00	£1.80
	Djibouti	£3.00	£1.80
	Dominica	£1.80	£1.08
	Dominican Republic	£1.80	£1.08
	East Timor	£3.00	£1.80
	Ecuador	£3.00	£1.80
	Egypt	£2.50	£1.50
	El Salvador	£2.50	£1.50
	Emsat Satellite System		£0.00
	Equatorial Guinea	£3.00	£1.80
	Eritrea	£3.00	£1.80
	Estonia	£1.35	£0.81
PNS	Estonia (PERSONAL NUMBER)	£3.00	£1.80
	Ethiopia	£3.00	£1.80
	Falkland Islands	£3.00	£1.80
	Faroe Islands	£0.85	£0.51
	Fiji	£3.00	£1.80
	Finland	£0.65	£0.39
	France	£0.65	£0.39
	French Guyana	£3.00	£1.80
	French Polynesia	£3.00	£1.80
	Gabon	£3.00	£1.80
GAC	Gamma Audio Conferencing	£0.65	£0.39
	Georgia	£2.10	£1.26
	Germany	£0.65	£0.39

	Ghana	£2.50	£1.50
	Gibraltar	£0.85	£0.51
	Greece	£0.65	£0.39
	Greenland	£3.00	£1.80
	Grenada	£1.80	£1.08
	Guadeloupe	£1.80	£1.08
	Guam	£3.00	£1.80
	Guatemala	£2.50	£1.50
	Guinea	£3.00	£1.80
	Guinea Bissau	£3.00	£1.80
	Guyana	£3.00	£1.80
	Haiti	£3.00	£1.80
	Honduras	£2.50	£1.50
	Hong Kong	£1.20	£0.72
	Hungary	£0.85	£0.51
	Iceland	£1.35	£0.81
	India Other	£1.35	£0.81
	Indonesia	£2.10	£1.26
AER	Inmarsat aero	£15.00	£9.00
	Iran	£2.50	£1.50
	Iraq	£2.50	£1.50
BAG	Iraq Baghdad	£0.65	£0.39
	Ireland	£0.50	£0.30
	Israel	£1.20	£0.72
PAL	Israel Palestine	£1.20	£0.72
	Italy	£0.65	£0.39
	Ivory Coast	£0.65	£0.39
	Jamaica	£1.80	£1.08
	Japan	£1.20	£0.72
	Jordan	£2.50	£1.50
	Kazakhstan	£2.10	£1.26
	Kenya	£2.50	£1.50
	Kiribati	£3.00	£1.80
	Kuwait	£2.10	£1.26
	Kyrgyzstan	£2.10	£1.26
	Laos	£3.00	£1.80
	Latvia	£1.35	£0.81
	Lebanon	£2.50	£1.50
	Lesotho	£3.00	£1.80
	Liberia	£2.50	£1.50
	Libya	£1.35	£0.81
	Liechtenstein	£1.35	£0.81

	Lithuania		£1.35	£0.81
PNS	Lithuania (PERSONAL NUMBERS)		£3.00	£1.80
	Luxembourg		£0.65	£0.39
	Macau		£2.50	£1.50
	Macedonia		£1.35	£0.81
	Madagascar		£3.00	£1.80
	Malawi		£2.50	£1.50
	Malaysia		£1.20	£0.72
	Maldives		£3.00	£1.80
	Mali		£3.00	£1.80
	Malta		£0.85	£0.51
	Marshall Islands		£3.00	£1.80
	Martinique		£1.80	£1.08
	Mauritania		£3.00	£1.80
	Mauritius		£2.50	£1.50
	Mayotte		£3.00	£1.80
	Mexico		£2.10	£1.26
	Micronesia		£3.00	£1.80
	Moldova		£3.00	£1.80
	Monaco		£0.85	£0.51
	Mongolia		£3.00	£1.80
	Montenegro		£1.35	£0.81
	Montserrat		£1.80	£1.08
	Morocco		£1.35	£0.81
	Mozambique		£3.00	£1.80
	Myanmar		£3.00	£1.80
	Namibia		£3.00	£1.80
	Nauru		£3.00	£1.80
	Nepal		£2.50	£1.50
	Netherlands		£0.65	£0.39
	Netherlands Antilles		£0.80	£0.48
	New Caledonia		£3.00	£1.80
	New Zealand		£1.20	£0.72
	Nicaragua		£2.50	£1.50
	Niger		£3.00	£1.80
	Nigeria		£2.10	£1.26
SSV	Nigeria Special Services	0.1131	£1.50	£0.90
	Niue		£3.00	£1.80
	North Korea		£3.00	£1.80
	Northern Marianas		£0.65	£0.39
	Norway		£0.65	£0.39
	Oman		£2.10	£1.26

	Pakistan	£1.35	£0.81
	Palau	£3.00	£1.80
	Palestine	£1.20	£0.72
	Panama	£2.50	£1.50
	Papua New Guinea	£3.00	£1.80
	Paraguay	£2.50	£1.50
PNE	Personal Numbering E	£0.65	£0.39
	Peru	£2.50	£1.50
	Philippines	£2.10	£1.26
	Poland	£0.85	£0.51
	Portugal	£0.65	£0.39
	Puerto Rico	£1.80	£1.08
	Qatar	£2.10	£1.26
	Reunion	£3.00	£1.80
	Romania	£1.35	£0.81
	Russia	£1.35	£0.81
	Rwanda	£3.00	£1.80
	San Marino	£0.85	£0.51
	Sao Tome & Principe	£3.00	£1.80
	Satelite Other	£6.00	£3.60
	Saudi Arabia	£2.10	£1.26
	Senegal	£2.50	£1.50
	Serbia	£1.35	£0.81
	Seychelles	£2.50	£1.50
SSV	Seychelles Special Services	£3.00	£1.80
	Sierra Leone	£2.50	£1.50
	Singapore	£1.20	£0.72
	Slovakia	£0.85	£0.51
	Slovenia	£1.35	£0.81
	Solomon Islands	£3.00	£1.80
	Somalia	£3.00	£1.80
	South Africa	£1.20	£0.72
SSV	South Africa Special Services	£3.00	£1.80
	South Korea	£2.10	£1.26
	South Sudan	£2.50	£1.50
	Spain	£0.65	£0.39
SSV	Spain Special Services	£2.50	£1.50
	Sri Lanka	£2.50	£1.50
	St. Helena	£3.00	£1.80
	St. Kitts & Nevis	£1.80	£1.08
	St. Lucia	£1.80	£1.08
	St. Martin	£0.65	£0.39

	St. Pierre & Miquelon	£3.00	£1.80
	St. Vincent & Grenadines	£1.80	£1.08
	Sudan	£2.50	£1.50
	Suriname	£3.00	£1.80
	Swaziland	£3.00	£1.80
	Sweden	£0.65	£0.39
	Switzerland	£0.65	£0.39
	Syria	£2.50	£1.50
	Taiwan	£2.10	£1.26
	Tajikistan	£3.00	£1.80
	Tanzania	£2.50	£1.50
	Thailand	£2.10	£1.26
	Togo	£3.00	£1.80
	Tokelau	£3.00	£1.80
	Tonga	£3.00	£1.80
	Trinidad & Tobago	£1.80	£1.08
	Tunisia	£1.35	£0.81
	Turkey	£1.35	£0.81
	Turkmenistan	£2.10	£1.26
	Turks & Caicos Islands	£1.80	£1.08
	Tuvalu	£3.00	£1.80
	Uganda	£2.50	£1.50
	Ukraine	£2.10	£1.26
	United Arab Emirates	£2.10	£1.26
	Uruguay	£2.50	£1.50
	US Virgin Islands	£1.80	£1.08
	USA	£0.60	£0.36
	Uzbekistan	£2.10	£1.26
	Vanuatu	£3.00	£1.80
CIT	Vatican City	£0.65	£0.39
	Venezuela	£2.50	£1.50
	Vietnam	£3.00	£1.80
	Wallis & Futuna	£3.00	£1.80
	Western Samoa	£3.00	£1.80
	Yemen	£3.00	£1.80
	Zambia	£2.50	£1.50
	Zimbabwe	£2.50	£1.50

These Prices are Correct as of 01/01/2018